



#### 'Practitioners not Students'

**BILC Conference 2021** 

Lt Col Matthew Sharp & Wg Cdr Elizabeth Seymour









# A brief thought on perspectives...

#### Which of these is "English"?







© Duolingo

CHECK

### Known value of language proficiency

- Mastery of the inter-related skills is important for our organisation.
- Language capability delivers flexibility across various defence contexts (operational, intelligence, engagement activities) – it provides an 'adaptive edge'.
- In some cases, language <u>is</u> the job in itself e.g. specialist linguist or interpreter.
- In many more cases, language proficiency sits alongside other professional skills as an enabler.
- It takes time to develop language skills ab initio and it is very challenging to be certain what language capability may be required in the future.
- Most of us are closely involved in building 'human capital' and we value the teacher/student relationship.
- Students leave language training establishments and go on to use their skills as practitioners but what happens then?

### The original 'remote' training environment?

Perhaps one that existed long before COVID; how we go about maintaining language skills of our personnel.

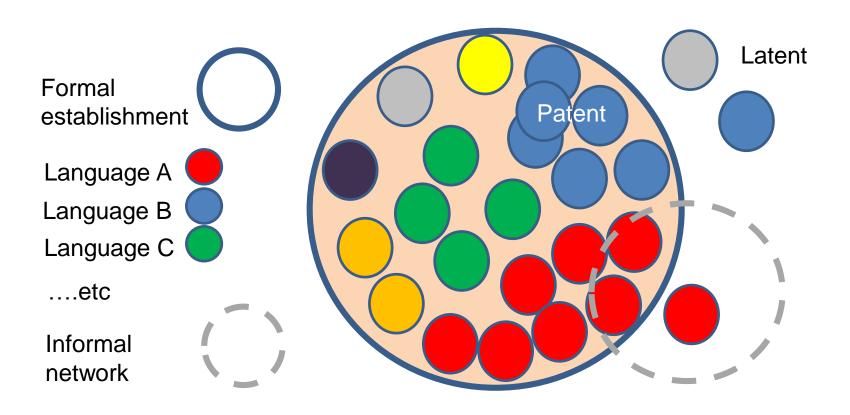
In the UK this includes:

- Access to formal military language training tutors are willing to help but are fixed by their formal teaching commitments.
- **Personal Development schemes** various funded options (college courses, refresher programmes. Take-up is varied and/or hidden.
- **Financial Incentives** linked to STANAG qualification and welcomed but it is not always about the money.

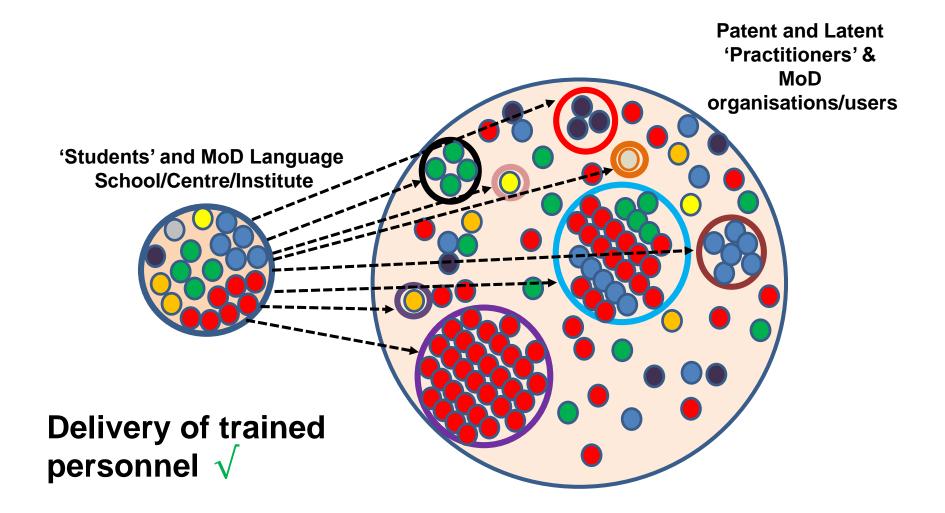
These are all good offers but a recurring story amongst UK Service Personnel is that their motivation to retain their language skills is to **apply them** as **practitioners**.

So, what else could we do to try to bring this together?

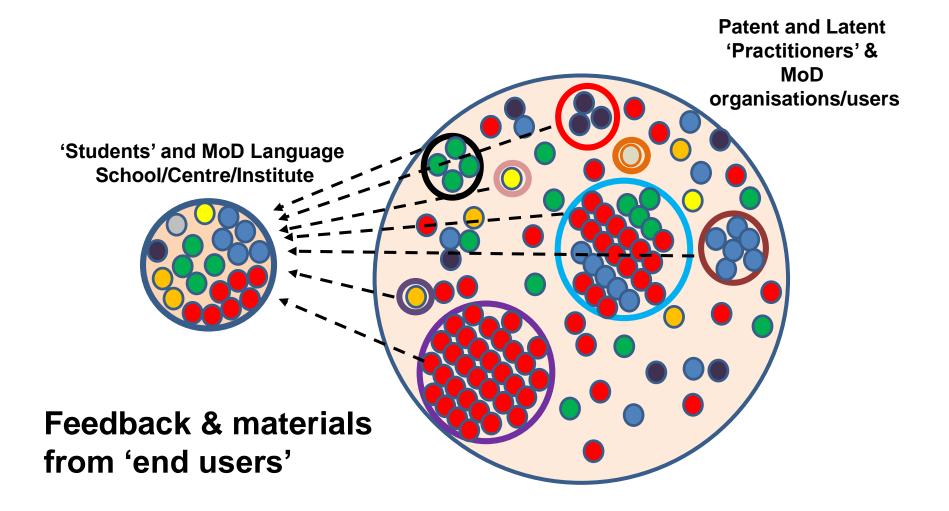
# A few graphics to tell a story about networks...



# **Currently...**



#### Sometimes...



#### What if?

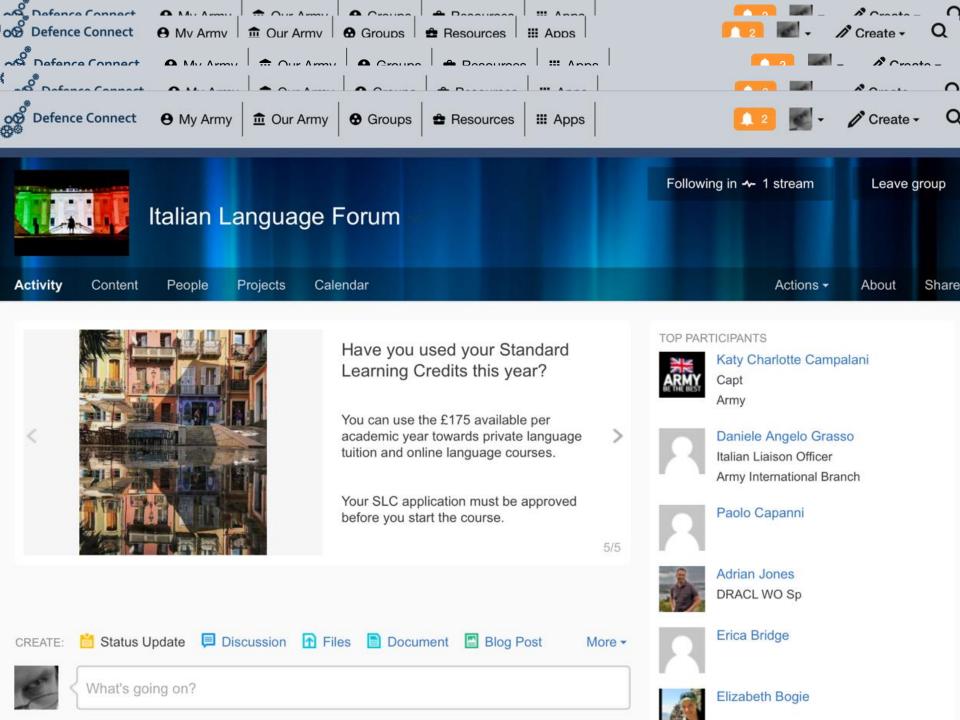
**Patent and Latent** 'Practitioners' & MoD organisations/users

a. We encouraged informal language networks?

b. We sought out language 'activists'?

c. We encouraged language 'champions'?

d. We encouraged professional networking?



# What we have been learning about language networks:

- UK MoD membership of informal language networks has seen **150% growth** between 2019 and 2021. The 'forums' have used an internal UK MoD system (Defence Connect) but are otherwise **self-sustaining**.
- Senior personnel, often working in UK Defence Engagement appointments, are willing to act as 'language champions' but are generally busy people and so networks require willing 'language activists' to organise/do the work. The 'activists' need some formal endorsement.
- Whilst a little help is required to get started, the networks must be naturally occurring
  and meet members needs... if they don't they must be allowed to die back.
- Members must contribute content to the networks and activists must be empowered to prompt them to do so.
- Language networks provide a mechanism to communicate opportunities for skill maintenance and active use but they are are also a 'window' on practitioners wants, needs and expectations.
- Common sense? Yes, but worth looking after the basics and avoid the assumption that this just happens. Always worth investigating the reality and 'lived experience' of practitioners.

# A lived experience.... over to you Elizabeth

# **Questions welcome**

